# Holiday Valley Snowsports School Snowsports School Instructor Job Description 2023-24

### **Position Objective**

Teach group and private ski and snowboard lessons to children and adults, beginner through advanced level

## **Reporting Relationships**

Reports To: Snowsports Supervisors, Snowsports School Director; Assistant Snowsports Director

Works Closely With: All guests, other instructors and YETIs, Customer Service staff, other resort

Department employees (lift mechanics, patrollers, daycare and safety)

## **Major Responsibilities**

- 1. Conduct all daily activities and lessons and create a safe, fun learning environment
- 2. Arrive on time and dressed prepared for weather conditions and on snow shifts.
- 3. Present a professional, friendly and courteous image to all guests
- 4. Follow all Holiday Valley and Snowsports specific policies and procedures
- 5. Continue personal growth in skiing and snowboarding, customer service, teaching skills, and technical knowledge including safety and class handling
- 6. Introduce, demonstrate and assist guests in the safe and proper use of surface and chairlifts
- 7. Be observant of resort conditions and react appropriately

#### Other Responsibilities

- 1. Able to identify and correct, through demonstration and explanation, efficient movement patterns
- 2. Assist customer service staff with registration processes
- 3. Assist rental staff and guests with rental processes and boot fitting
- 4. Assist in preparing learning and activity areas
- 5. Report all student or self-injuries immediately to the Snowsports director and supervisor

The responsibilities that are listed are not all inclusive. Other duties may develop or be assigned as needed in the ever growing and changing atmosphere of the organization.

#### Qualifications

- 1. Awareness of on snow safety
- 2. Excellent listening and communication skills, patient, positive attitude, self motivated
- 3. Ability to bend, squat, lift 20 lbs, hike up and down boardwalk area
- 4. Strong interest in working with children, able to lift, push or pull them or equipment
- 5. Ski or snowboard at advanced level
- 6. Ability and knowledge to demonstrate on snow skiing and snowboarding stance and movements
- 7. Willingness to continually learn and improve
- 8. Committed to provide an upbeat and fun environment for guests and staff
- 9. Ability to ski/ride for a minimum of 1.5 hours without a break